

# SIX SIGMA for HEALTHCARE

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## Full Six Sigma Black Belt Course

*Including critical elements of;*

  - **Lean Enterprise**
  - **Process Design/Redesign**
  
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## Project Based Training

  - **Apply as you learn**
  - **ROI far in excess of program cost** (typically 300+%)
  
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## 20 Days of Training

  - **4 Sessions of 5 Days per Session**
  - **Conducted Across 4 Months**
  
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## Black Belt Certification

  - **At Completion of Project & Training**

## Locations & Dates

| Session | Phase          | Dates (2008)      |                   |                    |
|---------|----------------|-------------------|-------------------|--------------------|
|         |                | Melbourne         | Sydney            | Perth              |
| 0       | Define         | <i>Ref. Notes</i> | <i>Ref. Notes</i> | <i>Ref. Notes</i>  |
| 1       | Measure        | June 23 – 27      | June 30 – July 4  | Oct 13 - 17        |
| 2       | Analyse        | July 21 - 25      | July 28 – Aug 1   | Nov 10 - 14        |
| 3       | Improve + Lean | Aug 18 - 22       | Aug 25 - 29       | Dec 8 - 12         |
| 4       | Control + Lean | Sept 15 - 19      | Sept 22 - 26      | Jan 12 – 16 (2009) |
| Reports | Certification  | Dec 1             | Dec 8             | March 30, 2009     |



# Schedule of Fees

| Number of Black Belt Candidates | Fee per Candidate           |
|---------------------------------|-----------------------------|
| 1 or 2                          | \$8,000 + GST per candidate |
| 3 or more                       | \$7,000 + GST per candidate |

## How to Enrol

Contact Rod Howes at [SixSigma@bigpond.com](mailto:SixSigma@bigpond.com) to reserve places.

Enrolment closes on;

Melbourne Program – 6<sup>th</sup> June, 2008

Sydney Program – 13<sup>th</sup> June, 2008

Perth Program – 13<sup>th</sup> June, 2008

## Further Information

- Dates have been selected to avoid school holidays.
- Training is application based. Each candidate will undertake an improvement project during the training period so that Six Sigma tools and skills can be applied immediately. This is a critical part of the learning process.
- Define (Project Selection) will be conducted prior to Measure phase training. This will be supported by Six Sigma Australia via pre-reading assignment, email, conference call and data analysis.
- High end Design Tools have been included to support clinical process (re)design strategies that may be required. (Quality Function Deployment, Stage Gating, Complexity Analysis, Simulation, Scorecards)
- Equipment – each candidate will require a laptop computer with the following software;
  - Microsoft Office (Word, Powerpoint and Excel)
  - Minitab (a 30 day trial version can be downloaded from the Minitab website)
  - Visio (optional)
- Technical Support – personalized on-site support can be provided as an option at \$2,500 (+GST) per day if required.
- All training will be provided by Rod Howes. Background information is provided on [www.SixSigmaAustralia.com](http://www.SixSigmaAustralia.com)
- Training Location will be advised once numbers have been finalised.

# Contact

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**Six Sigma Coach**

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